



LP® SOLIDSTART® I-JOISTS
 LP SOLIDSTART LSL
 LP SOLIDSTART LVL
 LP SOLIDSTART RIM BOARD

LIFETIME STRUCTURAL LIMITED WARRANTY

25-YEAR LIMITED WARRANTY FOR H2S TREATED PRODUCT

I. WARRANTY COVERAGE

Louisiana-Pacific Corporation (“LP”) provides these express warranties to the owner of a building in Australia or New Zealand in which LP SolidStart I-Joists, LP SolidStart Laminated Strand Lumber (LSL), LP SolidStart Laminated Veneer Lumber (LVL) and LP SolidStart Rim Board (the “Products”) are originally installed (the “Owner”).

A. Structural Warranty. Provided that: (i) the claim of non-performance is not excluded under Section II below and (ii) the Owner complies with Section VI below, LP will provide the Owner with the remedies described in Section IV below if the Product:

1. at the time of shipment from LP’s mills:
 - (i) does not meet or exceed LP’s manufacturing standards; or
 - (ii) exhibits Delamination or Joint Failure (as those terms are defined below); or
2. when stored, handled, designed, installed and maintained in accordance with LP’s published Product instructions and all applicable building code requirements in effect when the Products are originally installed does not meet LP’s structural performance specifications during the normal and expected life of the Owner’s building.

B. H2S Treated Product Warranty. Provided that: (i) the claim of non-performance has been filed within twenty-five (25) years from the date the affected H2S Treated Product (as that term is defined below) is manufactured; (ii) the claim of non-performance is not excluded under Section II below; and (iii) the Owner complies with Section VI below, LP will provide the Owner with the remedies described in Section IV below if the H2S Treated Product:

1. does not meet the treatment requirements for the Hazard Class H2S Exposure Condition as defined in AS/NZS 1604; or
2. when used only south of the Tropic of Capricorn, does not perform during the first 25 years from

the date of manufacture to the Hazard Class H2S Exposure Condition as defined in AS/NZS 1604.

C. Definitions.

1. **“Delamination”** is defined as a visible separation in the adhesive bond between the primary wood elements of the Product which results in the reduction of structural strength and is limited to separations:
 - (i) within the matrix of flakes of Laminated Strand Lumber, OSB Rim Board or the OSB web of an I-joist; or
 - (ii) between the layers of veneer in Laminated Veneer Lumber.

Minor surface characteristics such as loose or folded surface flakes in Laminated Strand Lumber, OSB Rim Board, or I-joist webs and minor surface checking, swelling or cupping of the Product are not covered by this warranty.

2. **“Joint Failure”** is a visible separation in the adhesive bond between the components of an I-joist which results in the reduction of structural strength and is limited to:
 - (i) web-to-web separation; or
 - (ii) flange-to-web separation; or
 - (iii) flange finger-joint separation.
3. **“H2S Treated Product”** is product that meets the terms of **“Hazard Class H2S Exposure Condition”** which is defined as protection from “borers and termites” for “inside, above ground” exposure and “protected from wetting” as set out in hazard class H2 for Product used only south of the Tropic of Capricorn, in AS/NZS 1604, jointly published by Standards Australia and Standards New Zealand.

IF THE PRODUCT DOES NOT PERFORM AS WARRANTED, LP’S LIABILITY IS LIMITED TO THE REPLACEMENT OR PAYMENT PROVISIONS SET FORTH IN SECTION IV BELOW.

II. EXCLUSIONS FROM WARRANTY COVERAGE

A. THE EXPRESS WARRANTIES IN SECTION I DO NOT INCLUDE:

1. NON-CONFORMITIES CAUSED BY:
 - (I) ALTERATIONS TO THE PRODUCT;
 - (II) ACTS OF GOD, SUCH AS LIGHTNING, WIND STORM, HURRICANE, TORNADO, HAIL, EARTHQUAKE, FLOOD, FIRE OR OTHER SIMILAR SEVERE WEATHER OR SIMILAR NATURAL PHENOMENA;
 - (III) DESIGN, APPLICATION OR CONSTRUCTION OF THE STRUCTURE IN WHICH THE PRODUCT IS INSTALLED;
 - (IV) TRANSPORT, STORAGE OR HANDLING OF THE PRODUCTS PRIOR TO INSTALLATION;
 - (V) FAILURE TO DESIGN AND INSTALL PRODUCTS IN COMPLIANCE WITH ALL PRODUCT MARKINGS, DESIGN GUIDES AND APPLICABLE BUILDING CODES;
 - (VI) FAILURE TO HANDLE AND INSTALL PRODUCTS ACCORDING TO LP PRINTED HANDLING AND INSTALLATION INSTRUCTIONS;
 - (VII) WORKMANSHIP OF THE INSTALLATION OF THE PRODUCTS;
 - (VIII) CORROSION OF FASTENERS, HARDWARE OR ANY OTHER MATERIAL OR ANY DAMAGE RESULTING FROM SUCH AN OCCURRENCE; OR
 - (IX) TERMITE GRAZING THAT DOES NOT AFFECT THE STRUCTURAL INTEGRITY OF THE PRODUCT.
2. NON-CONFORMITIES CAUSED BY DAMAGE FROM TERMITE ACTIVITY TO:
 - (I) PRODUCT THAT IS NOT "H2S TREATED PRODUCT";
 - (II) "H2S TREATED PRODUCT" 25 YEARS AFTER THE DATE OF MANUFACTURE; OR
 - (III) "H2S TREATED PRODUCT" WHERE THE OWNER FAILS TO USE OTHER PROTECTIVE MEASURES AGAINST WOOD-DESTROYING INSECTS THAT MAY BE RECOMMENDED, CUSTOMARY, OR REQUIRED BY BUILDING CODE IN THE LOCATION INSTALLED

INCLUDING, WITHOUT LIMITATION, SOIL TREATMENT AND THE USE OF PROPERLY TREATED WOOD FOR OTHER BUILDING COMPONENTS.

3. DAMAGES TO THE BUILDING OR PRODUCT OR LIABILITY FOR HARM OR INJURY (INCLUDING DEATH) TO PERSONS CAUSED BY (I) FIRE OR (II) THE INFILTRATION OF OR EXPOSURE TO WATER FROM ANY SOURCE (INCLUDING BUT NOT LIMITED TO WEATHER, BUILDING ENVELOPE FAILURE, PLUMBING FAILURE, CONDENSATION AND NEGLIGENCE) WHETHER BY ROT, GROWTH OF MOLD OR MILDEW, INFESTATION OR OTHERWISE;
4. ANY LOSS OR DAMAGE (OTHER THAN THE REMEDIES DESCRIBED IN SECTION IV FOR "H2S TREATED PRODUCT" NOT OTHERWISE EXCLUDED) DUE TO TERMITE ACTIVITY, INCLUDING THE COSTS OF PEST INSPECTION, PEST EXTERMINATION, RELOCATION OR TEMPORARY OR ALTERNATIVE ACCOMMODATION;
5. ANY LOSS OR DAMAGE TO OTHER TIMBER, HARDWARE OR OTHER MATERIALS IN THE STRUCTURE; AND
6. "H2S TREATED PRODUCT" USED IN EXPOSURE CONDITIONS OTHER THAN HAZARD CLASS H2, OR USED NORTH OF THE TROPIC OF CAPRICORN.

III. LIMITED EXCLUSION OF IMPLIED WARRANTIES; NO OTHER EXPRESS WARRANTIES

EXCEPT AS REQUIRED BY LAW, THE EXPRESS WARRANTIES IN SECTION I ARE THE ONLY WARRANTIES APPLICABLE TO THE PRODUCT. LP EXCLUDES ALL OTHER EXPRESS OR IMPLIED GUARANTEES, WARRANTIES, REPRESENTATIONS, STATEMENTS AND TERMS AND CONDITIONS, INCLUDING ANY IMPLIED GUARANTEE OR WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OR ANY GUARANTEES OR WARRANTIES OTHERWISE ARISING FROM A COURSE OF DEALING OR A USAGE OF TRADE OR ADVERTISING, TO THE MAXIMUM EXTENT PERMITTED BY LAW.

Nothing in this Agreement excludes, restricts or modifies any right or remedy, or any guarantee, warranty or other term or condition implied or imposed by any legislation which cannot lawfully be excluded or limited.

If any guarantee, warranty, term or condition is implied or imposed in relation to this Agreement under the Australian Consumer Law or any other applicable legislation and cannot be excluded (a "**Non-Excludable Provision**"), and LP is able to limit the Owner's remedy for a breach of the Non-Excludable Provision, then the liability of LP for breach of the Non-Excludable Provision is limited to one or more of the following at LP's option:

1. the replacement of the goods or the supply of equivalent goods;
2. the repair of the goods;
3. the payment of the cost of replacing the goods or of acquiring equivalent goods; or
4. the payment of the cost of having the goods repaired.

EXCEPT AS REQUIRED BY LAW, NO OTHER WARRANTY HAS BEEN MADE OR WILL BE MADE ON BEHALF OF LP WITH RESPECT TO THE PRODUCT.

IV. REMEDIES

A. THE REMEDIES PROVIDED BY LP THAT ARE REFERRED TO IN SECTION I ARE, AT LP'S OPTION:

1. REPLACEMENT OF THE NON-CONFORMING PRODUCT, OR
2. REFUND OF THE ORIGINAL PURCHASE PRICE OF THE NON-CONFORMING PRODUCT.

V. EXCLUSION OF OTHER REMEDIES

SUBJECT TO LP'S OBLIGATIONS UNDER THE EXPRESS WARRANTIES IN SECTION I, LP'S OBLIGATIONS UNDER THE NON-EXCLUDABLE PROVISIONS REFERRED TO IN SECTION III AND TO THE MAXIMUM EXTENT PERMITTED BY LAW, IN NO EVENT WILL LP BE LIABLE FOR ANY INCIDENTAL, SPECIAL, PUNITIVE, INDIRECT OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY NON-CONFORMITY IN THE PRODUCT(S) SUPPLIED INCLUDING, BUT NOT LIMITED TO, DAMAGE TO PROPERTY OR LOST PROFITS.

VI. RESPONSIBILITY OF OWNER

A. Any Owner seeking remedies under this warranty must notify LP in writing within 30 days after discov-

ering a possible non-conformity of the Product. This written notice should include the date the Product was purchased or installed, and if known, the mill identity number imprinted on the Product. The details for notifying LP in accordance with this Section VI are set out below.

B. It is the Owner's responsibility to establish the date of installation. The Owner should do this by retaining any records which would tend to prove when and by whom the Product was installed such as purchase invoices and receipts, contractor's billings, service contracts and building permits.

C. Upon reasonable notice, the Owner must allow LP or its representatives or agents to enter the location in which the Product is stored to inspect such Product.

D. The Owner will bear any expenses it incurs in claiming under the express warranties in Section I.

This warranty gives you specific legal rights, and you may also have other rights under the legislation referred to in Section III. In particular, our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

FOR FURTHER INFORMATION OR TO OBTAIN COPIES OF OUR PRODUCT USER GUIDE VISIT www.lpcorp.com/au OR CONTACT:

Louisiana-Pacific Corporation
Correspondence Address: 44 Martin Street, Freshwater, NSW, AU 2096
Telephone number: 0420.597.366
Email: IntlSales@LPCorp.com

©2011 Louisiana-Pacific Corporation. All rights reserved. LP and SolidStart are registered trademarks of Louisiana-Pacific Corporation. Printed in USA. Specifications (details) subject to change without notice. LPEW0366